Winter 1-1-2004

Winter 2004

Graduate School of Humanities & Social Sciences

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NSUWorks Citation
Graduate School of Humanities & Social Sciences, "Winter 2004" (2004). CAHSS Graduate SGA Dialogues. 21.
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Stay Tuned for NSU’s Sixth Annual Celebration of Excellence

SHSS ALUM, KATHLEEN HARMON TO BE HONORED AT EVENT

FORT LAUDERDALE, FL- Nova Southeastern University, the largest independent institution of higher education in the southeast United States, will showcase its service to the community with a gala affair, as the sixth annual Celebration of Excellence is now just more than one month away.

Themed "Valuing Community Through Partnership," the January 29, 2004, event will honor this year's President's Community Award winners, Mr. and Mrs. August C. Paoli and Dr. and Mrs. Morton Terry, and will recognize both distinguished alumni. It begins at 6:00 p.m. at Davie's Signature Grand with a reception showcasing NSU's community service, with its main program begins promptly at 7:00 p.m.

Such as Nova Southeastern University has grown, the Celebration of Excellence, too, has matured along with it. From what started out just five years ago as a tribute to Marilyn "Mickey" Segal, to today's gala affair that recognizes and honors the best that NSU has to offer, the Celebration of Excellence, indeed, has turned into one of the premier annual events in Broward County.

More than 700 people took part in the initial celebration on June 6, 1997, at the Signature Grand. Back then, it was simply known as the NSU Alumni Awards Banquet, with the International Alumni Association of NSU honoring its Alumna of the Year, Marilyn Segal. Former NSU president Ovid Lewis concluded the evening by presenting Abraham Mailman with the inaugural President's Community Award, recognizing individuals' charitable contributions to the university.

The following year brought a change of venue and a change of name. The move to "Celebration of Excellence" was appropriate, as not only was that year's event highlighting the outstanding achievements and contributions of NSU alumni and students, but it also served as the investiture of Ray Ferrero, Jr., Nova Southeastern University's fifth president.

This year, Kathleen Harmon, a graduate of the Ph.D. program in Conflict Analysis and Resolution, will be honored. Harmon, received her Ph.D from DCAR in 2003 and was the first on-line doctoral student to complete her degree. Kathleen’s dissertation was the largest national study conducted of the Dispute Review Boards (DRB) a model used in the construction industry to help resolve disputes in larger projects. Harmon has written a number of articles on the subject and has presented at national conferences, including last year’s ACR conference in Orlando. She has become a recognized expert on DRBs.

Harmon has kept her strong ties with the department and has assisted in finding practicum sites for current students, offered to speak with prospective students, and is always eager to share her knowledge, skills, and expertise with others.

Seats are $75 per person (business attire, limited seating). RSVP no later than January 5, 2001, by calling Peggy Burrows in NSU’s Office of Institutional Advancement at (954) 262-2125. The Signature Grand is located at 6900 State Road 84, Davie.

NSU is celebrating 40 years of excellence. Below is the NSU main campus then (left) and now (right).
Faculty and Staff News

Dr. Honggang Yang, Dean of the Graduate School of Humanities and Social Sciences, was promoted to Professor of Interdisciplinary Studies. President Ferrero Stated in November, "this promotion reflects the Dean's ongoing commitment to academic and scholarly excellence." Yang attended the 2003 Association for Experimental Education conference in Vancouver and was also invited to join the Editorial Board for The American Review of China Studies (ARCS). ARCS is the official, refereed academic journal of the Association of Chinese Professors of Social Sciences in the United States (ACPSS). It is published bi-annually in English for China experts, Asia specialists, professors and students, academic researchers, and other interested readers. Its goal is to disseminate new research, promote scholarly exchange, and produce an intellectual and more complete understanding of China. It also serves ACPSS members as a forum and a focused outlet for their academic products, fresh ideas, and new and relevant information obtained from research efforts relating to all disciplines of social sciences and humanities. Yang recently put out the Fall edition of the Peace and Conflict Studies, which he is the editor of. This issue included the following articles:

- Policy-Making and Connections to Violence: A Case Study of India Marie Olson Lounsbery, Assistant Professor of Conflict and International Studies, and Frederic S. Pearson
- The Prospect of Multi-Level Voting in Post-Peace Accord Northern Ireland Roger Mac Ginty
- The Role of Artistic Processes in Peace-Building in Bosnia-Herzegovina Craig Zelizer
- Editor’s Reflections: Peacemaking among Helping Parties Honggang Yang
- 10th Anniversary Compendium of Peace and Conflict Studies Authors and Topics Joshua Osamba, Ph.D. student in DCAR

Dr. Tommie Boyd, Director of the M.S. Program and Administrator of the Family Systems Health Care/Assistant Professor of Family Therapy, participated in the Leadership Conferences with Division Leaders from around the nation and six provinces in Canada at the AAMFT Conference in Long Beach, CA in October. Boyd also attended the Association for Behavioral Sciences and Medical Education in October. The theme was “The Behavioral Sciences and Teaching Core Competencies”. Boyd presented on Health Care and Family Systems.

Dr. Hamdesa Tuso, Assistant Professor of Conflict Analysis and Resolution, recently was involved in a peace proposal in Northeast Africa in Asmara.

Dr. Anne Heron Rambo (Associate Professor of Family Therapy), Dr. Patricia Cole (Associate Professor of Family Therapy and Family Business), Dr. James Hibel (Director of Institutional Advancement, Planning, and Relations/Assistant Professor of Family Therapy), and Dr. Debra Nixon (Assistant Professor of Family Therapy) presented at the 61st AAMFT Annual Conference on Changing Stories, Changing Lives: A Journey Through Time.

Dr. Cynthia Irvin, Assistant Professor of Conflict Analysis and Resolution, was a featured speaker and panelist at a symposium held October 24-25 at the University of Denver. The topic was International Economic Aid and Prospects for Peace in Northern Ireland. Irvin served as co-panelist with Mr. Jim Lyons, who served as the Clinton appointed special observer for Northern Ireland. Irvin has also been asked to serve as a book reviewer for the International Studies Review as a manuscript reviewer for Duke University Press. In the fall trimester, Irvin will teach a class on Alternative Dispute Resolution for Farquhar in the Jamaica program. Lastly, Irvin has been elected to the Board of Trustees of the Center for Inter-American Human Rights. On November 12th, Irvin was involved with a press conference at the Shepard Broad Law Center. The Conference was in conjunction with the Venezuelan Society for Human Rights in which they announced the filing of a petition with the Inter-American Commission for Human Rights on behalf of Venezuela’s largest trade union and Venezuela’s principal business and commercial association.

Dr. Shelley Green, Associate Professor of Family Therapy, presented at the 61st AAMFT Annual Conference on Quickies: Brief Approaches to Sex Therapy. Green will be presenting a keynote address, along with Dr. Douglas Flemons, Professor of Family Therapy and Director of the Brief Therapy Institute, at the 20th Anniversary Celebration of the Family Therapy Program at the University of Georgia in Athens Georgia. The address will take place on Friday, January 30, 2004 at the University of Georgia campus. The workshop will be presented as a day-long institute, and is entitled: Quickies: Brief Approaches to Sex Therapy.

Dr. Judith McKay, Interim Director of DCAR and Assistant Professor of Conflict Resolution and Community Studies, attended the National Conference on Higher Education Conflict Resolution in Greenbelt, Maryland in November 2003. McKay was invited to present on "Practicum: The Cutting Edge in Residential and Distance Formats-When People Stop Being Nice and Start Being Real". In October 2003 McKay presented at the Association for Conflict Resolution's (ACR) Annual Conference in Orlando. The presentation was on The Use of Dispute Review Boards in the Construction Industry and was presented with Kathleen Harmon, Ph.D, a DCAR alum.

Dr. Lee Shilts, Professor of Family Therapy, presented at the Brief S-F Conference.

Dr. Ron Chenail, Assistant to the President for Academic Affairs and Associate Professor of Family Therapy, has been named editor of the Journal of Marriage and Family Therapy.

Marci Arango recently assumed the position of Student Recruitment Coordinator (formerly know as the Admissions and Student Records Assistant) on November 17. Arango has worked at SHSS since May 2002. She began working as a receptionist/administrative assistant and was promoted to Administrative Assistant to the Department of Conflict Analysis and Resolution (DCAR). Arango was the 2003 nominee for NSU Staff Person of the Year.

Yanick Bernard recently assumed the position of Program Coordinator for the Department of Family Therapy on January 19.

Natasha Rider, M.S., Communication Services Coordinator, and DCAR alumnus published an article in the Alpha Sigma Alpha News Magazine on Conflict in the Workplace.

Francesca Anguili has been promoted from Assistant to the Director of the Brief Therapy Institute (BTI) to Office Manager for BTI.

Lee Shazier has been promoted from Assistant to the Office of Academic Affairs to Program Coordinator for the Department of Conflict Analysis & Resolution.
From the Dean’s Desk

This is a historical moment for the Graduate School of Humanities and Social Sciences (SHSS) at NSU and for all of us to celebrate 15 years of our outstanding achievements. I would like to take this opportunity to acknowledge our distinguished faculty, staff colleagues, students, alumni, and community supporters for their dedications and efforts. We are very proud of our school that has distinguished itself nationally and internationally through its academic programs and community services. We are committed to academic excellence and innovation, student success, social responsibility, reflective practice, and cultural diversity.

Understanding and betterment of human social relations is a central theme of our multidisciplinary, multi-professional, and multicultural endeavors. Our vigorous curricula have deep interdisciplinary roots. Our cutting-edge programs employ a variety of creative learning approaches and innovative instruction technologies. On the course of addressing human challenges and social issues as a dynamic learning community, we are building a bridge between theory, practice, and research drawn from different social sciences, humanities, and helping professions. We are becoming stronger and better at offering viable options and alternatives for students of diversity. SHSS will continue to enhance current programs and launch new ones to honor NSU’s fine tradition and academic pluralism, as NSU is entering into its 40th Anniversary next year. We will continue to walk the talk, taking social responsibility seriously, recognizing various forms of scholarship, and reflecting in action while introducing transformations. I believe that greater days are ahead of us!

Students and Alumni News

Adrienne Franco, a DMFT student, serves as the 2003-2004 South Florida Case Management Network. She was recently awarded “Health Professional of the Year” by the South Florida Chapter of the National Multiple Sclerosis Society.

Barbara Pryor, a Ph.D. student in DCAR will defend her dissertation - Ethnographic Study in Environmental Conflict Resolution: The Role of Environmental NGOs in the Florida Everglades Restoration – on December 10th.

Angela Farley, a Ph.D. student in DCAR, was elected to the Georgia Chapter of the Association of Conflict Resolution (ACR). She also met the qualifications to become a registered neutral with the Georgia Office of Dispute Resolution.

Ginny Krumwied, a Ph.D. student in DCAR, recently welcomed their first grandchild.

Debbie Swayman a DMFT candidate, will be the first student to graduate from the Doctorate of Marriage and Family Therapy. Swayman presented her final Applied Clinical Project Report on December 11.

Mary Naples, a Ph.D. student in DFT, presented at the 61st AAMFT Annual Conference on Rave Clubs and Deadly Drugs: Treating Adolescent Substance Abuse.

Bernard Napolitano, a Ph.D. student in DCAR, passed away November 30th of cancer. Napolitano was a graduate of the DCAR master’s program. He went on to the Ph.D. program and had just completed his doctoral course work this academic year. Napolitano wanted his Ph.D. so he could make a difference, especially in the lives of children and youth. Dean Yang, Dr. McKay, and Dr. Sweedler attended and spoke at Mr. Napolitano’s service with his fellow students on December 3rd.

SHSS and the East Campus are Changing

Right before our eyes, the East Campus is changing. If suddenly the parking lot seems empty to you, it’s not your imagination.

The Huizenga School has moved to their new building on the main campus in Davie and the University has already started to make changes to the tower building in preparation for SHSS’s big move (TBA).

In addition to the facility changes, there have been some program changes. On December 24, 2003, it was announced that the NSU Student Counseling would be moved from the NSU’s Center for Psychological Studies to the Brief Therapy Institute (BTI) at SHSS.

NSU’s Student Counseling offers counseling and support services for students of Farquhar College of Arts and Sciences, the Shepard Broad Law Center, the Health Professions Division, and other graduate students who experience a variety of situations such as depression, anxiety, stress, interpersonal challenges, substance abuse, eating disorders, etc. “Solution-Focused” consultation is also available.
The Hidden Cost of Bullying by Anne H. Rambo

Steven is 15. For years now, his school days have been made miserable by the teasing and taunting of his peers. Somehow, Steven has never managed to “fit in” with the crowd. He has become a target for verbal and even physical abuse. At night, Steven lays awake plotting his revenge.

If this scenario sounds familiar, it’s because we have all become sadly accustomed to frequent incidents of school violence, in which an emotionally vulnerable and unstable young person responds to the rejection of fellow students by lashing out. This is the most spectacular and visible face of school bullying, and it is a potential danger in every school. But there are other, less visible dangers as well.

Gwen is 10. Recently, she has been missing school on many weekdays. She wakes up in the morning with intense stomachaches. At first Gwen’s mother, Sylvia, tried forcing her to go to school, reasoning that the child was “faking it,” but on several occasions Gwen actually vomited at school. Sylvia became more concerned, and took Gwen to see their family doctor. The doctor told her Gwen’s symptoms were “stress related,” and could be serious, possibly even progressing to an ulcer later on.

Sylvia doesn’t understand: what can a 10 year old possibly have to be stressed about? What Sylvia doesn’t know is that the other girls in Gwen’s class have formed a club - and the main function of the club is to pointedly exclude Gwen. Gwen told the doctor she would rather die than have to face another lunchtime eating alone.

The American Psychological Association estimates that 160,000 children every school day do not attend school because they are afraid - afraid of exclusion, ridicule, teasing, taunting, or physical abuse. Some of these children will develop psychosomatic symptoms, such as stomachaches, headaches, and other signs of acute stress. Often, parents and teachers are unaware of the intensity of a child’s misery. But even this does not tell us the complete cost of bullying.

Marie is 16. She has always gotten good grades, and has a special flair for mathematics. But recently, her grades have slipped. Her concerned parents have lectured her on working harder and on looking ahead to college. What they do not know is that Marie’s peers used to tease her about being a “brain” and about her “unfeminine” interest in mathematics. Marie has chosen to go along to get along - she now tries to be as much like everyone else as possible. It will be another decade before she fully realizes what this common high school decision has cost her.

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The fear of ridicule and teasing creates a strong pressure to conform. Children with special talents or “different” interests, especially those with interests that go beyond traditional gender norms, often learn to “play dumb,” hide out, or otherwise conform. In the process, intelligence and talents are wasted. But we are not yet done totaling up the costs of school bullying.

Frank is 35. His school days are long past. On the surface he is a successful, personable young family man, with a good job and growing children. But his wife and his doctor both get frustrated with him. Frank is overweight and highly stressed. His doctor says he needs to exercise. Frank has even gone so far as to join a gym. But every time he puts on shorts, even to walk around the block, let alone to work out in a crowded gym, Frank remembers back to his humiliations in school. He was the awkward, uncoordinated kid who got picked on in every gym class. Now that he is grown and has escaped all that, Frank would just as soon avoid anything and everything that reminds him of those early experiences, even if it means his health suffers.

“I’m too awkward and uncoordinated to play sports.” “I can’t possibly speak in public.” “I’m not clever - my sister was the smart one, not me.” How many of us accept limiting labels from childhood, even into our adult lives? Having been bullied in school sets the seal for many adults on a lifelong negative perception of their abilities in one or more areas. The early awkwardness or delay may have long since been outgrown, but the negative label lingers.

School bullying, then, increases the risk of physical violence and assault in our schools; makes some children afraid to go to school, and others unable to concentrate on their learning when they are in school; influences children to conform out of fear, in the process stifling their abilities and talents; and lingers as a negative influence into adult life. If researchers had discovered a toxin in school buildings that caused even one of these negative effects, wouldn’t we as parents and educators demand that the toxin be removed, without delay? Why then do we as a community tolerate school bullying?

The answers are several. Most adults remember bullying or being bullied by other children in school, or at least witnessing such events. Familiarity breeds a kind of acceptance, in which taunting, teasing, and tormenting are seen as simply a “normal” part of growing up. In addition, children are increasingly isolated from adults, with smaller nuclear families, little or no access to extended families, and parents who are busy working to provide for their families. Often, their misery goes unnoticed, even by those closest to them.

Project SUPERB (Students United with Parents and Educators to Resolve Bullying), a partnership between Nova Southeastern University researchers and the Ring Foundation, are working to create a change in community attitudes towards school bullying. Only when parents, teachers, and students themselves refuse to stand by and witness bullying, but instead take action to create a more humane school atmosphere, will we see lasting change in this important area.

For more information about SUPERB, visit the website at www.nochildfearschool.org.

Anne Rambo, Ph.D., is the Associate Professor of Family Therapy at Nova Southeastern University’s Graduate School of Humanities and Social Sciences, has over 20 years experience as a child and family therapist. She is the author of I Know My Child Can Do Better: A frustrated Parent’s Guide to Educational Option, published by McGraw-Hill, October 2001. Her work has been profiled in several publications including Parenting and Cosmopolitan magazines, Chicago Tribune newspaper, and Associated Press articles. Rambo runs NSU’s ChildFit, an information and advocacy service that targets low income, minority or recent immigrant parents whose children are unhappy or not performing in school. Rambo’s work with ChildFit earned her the 2002 Contributions to Diversity Award from the Florida Association for Marriage and Family Therapy.
SHSS Department News

DEPARTMENT OF CONFLICT ANALYSIS & RESOLUTION (DCAR)
BY DR. JUDITH MCKAY
INTERIM DIRECTOR OF DCAR PROGRAMS

DCAR is excited to announce that three new electives are being offered in the Winter 2004 semester. On-line, we have Conflict and Crisis Theory and Practice, and Conflict Resolution for the School and School System. Residentially, we have International War and Its Resolution. DCAR also offers electives in the College Student Personnel Administration concentration and in the Health Care Conflict Resolution concentration.

DCAR’s Residential Institute will take place from February 14-18, at which time we will be welcoming our distance students from around the globe.

One of DCAR’s graduates was selected to be the SHSS Alumni of the Year for 2004. Kathleen Harmon, received her Ph.D from DCAR in 2003 and was the first on-line doctoral student to complete her degree. Kathleen’s dissertation was the largest national study conducted of the Dispute Review Boards (DRB) a model used in the construction industry to help resolve disputes in larger projects. Kathleen has written a number of articles on the subject and has presented at national conferences, including last year’s ACR conference in Orlando. She has become a recognized expert on DRBs.

Kathleen has kept her strong ties with the department and has assisted in finding practicum sites for current students, offered to speak with prospective students, and is always eager to share her knowledge, skills, and expertise with others. Kathleen and the other alumni of the year from the other academic divisions will be honored at The Celebration of Excellence on January 29th.

DEPARTMENT OF FAMILY THERAPY (DFT)
BY DR. CHRISTOPHER BURNETT
DIRECTOR OF DFT DOCTORAL PROGRAMS

Project SUPERB has successfully completed its 1 year pilot program to develop and implement a systems based, anti-bullying program for schools in Broward County. The targeted donation to SHSS from local philanthropists Jeremy and Sharon Ring supported two Graduate Assistants as well as a total of 11 interns from both the DFT and DCAR programs over the past year. The curriculum, developed by Dr. Anne Rambo, was very well received within the schools where the program was piloted. The SUPERB program is now in a position to move forward and to expand further in keeping with the Ring’s vision that it will eventually become a program with national impact in addressing the serious and often underestimated problem of school bullying.

DEPARTMENT OF CROSS-DISCIPLINARY STUDIES (MACS)
BY SUSANNE MARSHALL
DIRECTOR OF MACS PROGRAMS

The new Master of Arts in Cross-disciplinary Studies (MACS) program has enrolled its first student for winter term, and is working with additional prospective students who are planning to enroll in MACS either next term or in the summer.

Brochures introducing the MACS program are now available. They are available in the SHSS lobby or in the MACS office on the East campus. If you are interested in distributing the brochure to prospective students, please contact Richard Williams, MACS program assistant, at ext. 3003.

The MACS program is currently actively reaching out to populations that might have an interest in a graduate program in Cross-disciplinary Studies. We are currently focusing on Broward County professionals whose work spans more than one discipline. An outreach log with detailed information regarding organizations contacted, level of response, and resulting action steps, is available for review to any interested party. If you would like to take a look at the outreach log, or if you have suggestions that could help improve the MACS outreach efforts, please contact Dr. Susanne Marshall at ext. 3014, or send an email to msusanne@nova.edu.

SHSS Activities and Program Events

The SHSS celebrated its 15th Anniversary, and journey to become a highly respected academic institution. The panelists were: Carmen Ayala, the keynote speaker, Brad Williams, Dean of Student Affairs, the emcee for the evening, Ray Ferrero, President, and Honggang Yang, Dean. Pat Cole chaired the event, which boasted an attendance of over 280 people.

The International Student Holiday Luncheon was held on December 3rd.

SHSS continues its collaboration with the Children’s Services Council of Broward (CSC)/Research-Based Solutions (RBS):

- CSC/RBS Training Session- November 11, 2003/1/2 Day training on Systemic Change
- CSC/RBS Training Session- December 9, 2003/Full Day Introductory Training
- CSC/RBS Training Session- November 16, 2003/1/2 Day training on Solution-Focused Tools

Dr. Alexia Georgakopoulous invited her mentor, Dr. Benjamin Broome, from Arizona State University to visit the SHSS Wednesday, November 19th. Dr. Broome is considered a “model change agent” as he has made several important contributions in peace building activities in Cyprus between the Greek and Turkish Cypriots.

The Family Therapy doctoral program had an AAMFT site visit in November for its’ program accreditation.

Additionally, SHSS planned a holiday toy drive for the Children’s Diagnostic and Treatment Center from December 10th to December 17, 2003.

On January 14, SHSS had guest speaker, Adriana Teran, a psychologist from Colombia who works with clients who have been kidnapped, held hostage, abducted, or tortured and their families talk both about her work as a therapist and the conflict and human rights situation in Colombia

The Third Annual Common Ground Film Festival is tentatively scheduled for March 2004. Check our website for updates on this annual event.
New Faces at SHSS!

Students at SHSS will begin the Winter 2004 Semester embracing several new faces and many familiar faces in new positions.

**Noreen Hartmann** has been appointed to the Administrative Assistant position in the Department of Family Therapy. Noreen joined SHSS on January 5, 2004.

Noreen recently located to South Florida from Hamden, CT, where she worked for the past 15 years as an Office Manager at the Beverage Publications, Inc., a privately-owned publishing and business office. She is experienced in providing key support in all aspects of the day-to-day business operations, including confidential communications, payroll, and business expense information. Noreen can effectively communicate with all levels of business contacts, and in particular has highly developed customer service skills with experience in face-to-face and phone contact. She comes to us with recommendations as having excellent word processing skills and strong general computer skills; and she is a self-directed, well-organized, dedicated employee with an excellent work ethic and solid work history. Noreen says that she enjoys diverse duties and working in a team atmosphere. Noreen’s office is located in the SHSS administrative building, room 106 and she may be reached at either hartmann@nsu.nova.edu or x3011.

From the Office of Academic Affairs, **Lee Shazier** will assume the position of the Department of Conflict Analysis and Resolution’s Program Coordinator.

Lee has been with Nova Southeastern University for eight years in April. She came to SHSS in August 2002 from the Center of Psychological Studies.

Lee’s office is located in the SHSS administrative building, room 102 and she may be reached at either lshazier@nsu.nova.edu or x3001.

**Yanick Bernard** has been promoted from Administrative Assistant/Receptionist to Department of Family Therapy’s Program Coordinator.

Yanick started working at SHSS August 2003 when she relocated from Hastings on Hudson, NY with her son Ty.

Yanick’s office is located in the SHSS administrative building, room 103 and she may be reached at either yanick@nsu.nova.edu or x3005.

**Keandra Fulton** (a.k.a. Kiki) has been promoted from SHSS Student Worker to Administrative Assistant for the Department of Conflict Analysis and Resolution. Kiki shares an office with Noreen Hartman in the SHSS administrative building, room 106 and she may be reached at either keandra@nsu.nova.edu or x3007.
The Graduate School of Humanities and Social Sciences (SHSS) offers interdisciplinary programs in conflict analysis & resolution, family therapy, cross-disciplinary studies, college student personnel, peace studies, family studies, health care conflict resolution, family systems healthcare, advanced family systems, and joint programs with the Criminal Justice Institute, the S. Broad Law Center, and the College of Allied Health and Nursing. SHSS is also a home of the two academic journals: "Peace and Conflict Studies," and "The Qualitative Report." For more information about SHSS, visit the website at: http://shss.nova.edu or call (954) 262-3000.

### SHSS Farewells

Sadly SHSS will say goodbye to both two outstanding program coordinators.

**Department of Family Therapy Program Coordinator, Sandra Gomez-Rodriguez's** last day at SHSS was January 16, 2004. Sandra and her husband Tony are relocating to Georgia.

Sandra has given so much to DFT and SHSS. She cares so much about the students, and has been such a dedicated Program Coordinator. Sandra's creative talents will leave a lasting mark on SHSS for years to come.

**Sonia Melendez, Department of Conflict Analysis and Resolution Program Coordinator,** is relocating to Port St. Lucie, Florida. She will be working as a Legal Secretary for the Public Defender's office in Stewart, FL. Sonia has been such a wonderful Program Coordinator for DCAR and a joy as a co-worker. Sonia has filled a challenging office with grace and a smile.

**Diane Snell, SHSS Receptionist/Administrative Assistant,** will be leaving the SHSS for some personal reasons. Diane has been a valuable team member at the front desk area since September 3, 2003. In a short time, she has managed to provide us with excellent organization skills and customer service, and all with a pleasant attitude. Diane's last day with us will be January 30, 2004. Diane will assume her new position as SHSS student worker on Monday, February 2, 2004.

A memorial to honor **Bernie Napolitano, Ph.D. candidate in the Department of Conflict Analysis and Resolution,** was held on January 23 at Community Resolution Services (CRS) in the Clinic Building. His friends and colleagues shared "Bernie" stories. Bernie was a special and unique individual with much to offer. Refreshments were served courtesy of the SHSS Student Association.