How do you gauge the passing of a year? By marking birthdays and anniversaries? By measuring the inches your child has grown? By the appearance of new laugh lines crinkling your face?

If you visited the NSU main campus any time from last summer to this summer, you can measure the passing months by the phenomenal progress of the new Library, Research, and Information Technology Center. Just one year ago, the library site was a treeless lot cleared for land development. Today, a majestic five-story building rises from that spot to dominate the campus skyline.

Like a living body, the library's skeleton has been fleshed out—in steel and glass, bricks and mortar. During these summer months, the library's innards are being framed—the reading rooms and offices, reference desks and collection shelves, computer labs and auditorium, café and gallery, staircases and elevator shafts.

To carry the metaphor further, if the building is like a body and the rooms are its limbs and inner organs, then the technological components of the library—computer servers, communication cables, and wiring—are its brain and nervous system, pulsating with the energy of information.

To ensure that the library's communication and energy networks will satisfy the current and future needs of the NSU community and the community-at-large, the university created a technology team drawing upon its own talent pool—senior staffers from the library and the Office of Information Technologies.

"Who could better define our needs and assess the impact of the library's systems than our own experts?" said Donald E. Riggs, Ed.D., vice president for information services and university librarian.

The first draft of the Technology Planning Program, originally prepared by librarians and computer technology wizards Dick Fredericksen, Paul Pival, and Karl Suhr, was submitted in December 1998 and went through four revisions, the last completed in March 1999. A university technology team was selected to ensure that the plan was updated as new technological developments occurred in the intervening months, through to completion of the building.
Library’s Communication Infrastructure
Continued from page one

Technology team members include Dick Fredericksen, systems librarian; Peggy Richard, assistant university librarian for systems; Virginia McLain, associate vice president for information technologies; Arelys Catena, director of network services; and Toni Heppler McLendon, director of technology facilities and media services, of the Office of Information Technologies. Others involved in the technology planning include Don Riggs, vice president for information services and university librarian, library director Harriett MacDougall, and Elaine Blattner, director of library development.

"Because information technology continues to expand rapidly, any plan for the library could become obsolete before the ink dries," Fredericksen said. "When discussing library technology needs with the architect, we emphasized that the building should be designed in a flexible way, to allow for easy and cost-effective refitting to accommodate new cabling, new interfaces, new connection options, and advances in wireless technology in the future."

The team insisted on clean and reliable power management to protect and permit individual workstations to automatically and gracefully shut down in the event of a power outage. Wireless connections are planned for lounge seating areas. Because the library is so large, the architects allowed for two punchdown rooms, where cables terminate, on each floor.

On opening day, equipment is anticipated to include 770 personal computers, 1,293 data jacks, 1,901 electrical outlets, 279 telephones and faxes, 54 coaxial cables for closed-circuit television, and 11 fiber-optic cables for special applications. The library has space to house at least 20 servers in the building, and will open with at least five servers for public workstations, the automated system accessing the library catalog and electronic databases, handling document delivery traffic for interlibrary loans and distance students, staff workstations, and electronic classrooms.

Students and the public will find that the personal computers feature flat panel monitors, which are more attractive and offer more appealing views of information. While existing staff equipment will be moved from the Einstein Library to the new building, it eventually will be replaced when it becomes obsolete.

Meeting the intellectual and cultural challenges of today and tomorrow through its collections, outstanding staffing, multifaceted activities, and state-of-the-art technology, the Library, Research, and Information Technology Center will most certainly add distinction to Nova Southeastern University’s international stature.
We seldom think of books as fragile objects. Their sturdy colorful binders invite the reader to hold them, carry them to beaches and cafeterias, and carelessly leave them open on the couch, the breakfast table, or the floor. And if they become dog-eared and worn, this only adds to their charm.

But, alas, they are vulnerable. Proper handling and storage are necessary to prolong their lives. Have you seen books with sagging spines and gaping holes between the pages and the spine? This is often caused by shelving the book on its side so that the spine is on top. Gravity pulls the book block away from its hinge. Food stains and pen marks can destroy paper, while too tight shelves will warp spines and destroy paper covers. Proper storage is critical to book survival. High temperature and humidity will accelerate deterioration. High humidity in an attic, basement, or Florida garage can promote mold growth, cockle pages, and attract insects. In northern climates, extremely low humidity, as found above hot radiators, can dry out leather bindings.

NSU's new library will be climate controlled, providing the proper environment for books. Unfortunately, the gift books we receive often have not had such good treatment. People tend to store books in flimsy boxes placed in hot, humid areas. Pity the poor library staff members who receive these treasures and must don aprons, gloves, and facemasks to open the containers. Choking dust and mold spores float into the air and threaten to harm our librarians' respiratory systems. Spores love warm, humid places in which to grow, and the lung is an ideal home. If lucky, staff members will have some insect spray handy, as scurrying cockroaches and silverfish may accompany the clouds of noxious materials.

We are always glad that people want to help the library by donating books and magazines, and only ask that these materials do not need decontamination after being received.

Several Web sites offer information on the care and well-being of books and other paper and photographic materials. A good one is www.rap-arcc.org.

(L-R) Miriam Hershenson, the library's new head of public library services; John Santuldi, NSU associate vice president for facilities management; Sam Morrison, director of Broward County Libraries; and Harriett MacDougall, director of NSU Library, Research, and Information Technology Center, make a "hard hat" construction progress tour.
Circle of Friends
Second Annual Meeting

Once again, May 16 marked the date of the Circle of Friends annual meeting. This second annual meeting was even more fulfilling than the first, as guests gathered in the spacious atrium of the Shepard Broad Law Center and looked across the campus meadows at the new library building that was not even a shell one year ago.

Program committee chair Mary Riedel welcomed guests and introduced Circle of Friends president Gail Kaplan. Kaplan presented a special recognition award to retiring board member Barbara Cooper, who served as chair of the Bylaws Committee, which developed the bylaws for the new organization, chair of the first Nominating Committee, and has been involved with the Circle of Friends since its inception.

NSU president Ray Ferrero, Jr., under whose leadership the library plan flourished, noted that NSU’s stature will be significantly enhanced with the completion of this extraordinary facility, the nation’s first partnership between a public library system and an independent university. He also remarked that NSU is now the 14th largest independent university in the nation, as well as one of only 29 schools selected to provide online education for the U.S. military.

Marilyn Johnson, Ed.D., vice president for institutional advancement, talked briefly about plans for the library’s formal opening in early December 2001. (Learn more about these plans in the next issue of Tidings.)

In her president’s report, Kaplan announced the addition of new board members Joyce Gardner, past president of the Broward Library Foundation and Fort Lauderdale Opera Guild, and Gary Press, publisher of the South Florida Business Journal.

In closing, Kaplan said, “In celebrating the progress of the new library and the great benefits it will offer the community, we thank Ray Ferrero, Jr., Don Riggs, Sam Morrison, director of the Broward County Library system, Broward County commissioners, and the board of trustees of Nova Southeastern University for their vision. We look forward to the opening of this outstanding facility.”

(L-R) Board member Jane Holzkamp, Broward County library director Sam Morrison, and Gail Kaplan, Circle of Friends president
in early December 2001. (Learn more about these plans in the next issue of Tidings.)

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The Nova Southeastern University Circle of Friends was established to attract and maintain a diverse group of individuals, corporations, and other entities that share the common goal of furthering the intellectual resources of the NSU Library, Research, and Information Technology Center, and to generate public interest and support for it.

The purpose of the Circle of Friends is to promote awareness of the NSU Library, Research, and Information Technology Center; to fund special exhibits, programs, and collections that will enhance its resources; to support and cooperate with the library in developing library services for the academic and public communities it serves; and to provide opportunities for networking, communication, and intellectual development among the members of the Circle of Friends.
Officers
Gail Kaplan,
President
Virginia Miller,
Vice President
Sharon Barnwell,
Secretary
Joel Lavender,
Treasurer

Directors
John Chaperon
James Dwyer
Silvia Flores
Joyce Gardner
Jane Holkamp
Marilyn Johansen
Peter Palin
Gary Press
Mary Riedel

Ex-officio Members
Sally Robbins
Jean Smith
Michael Williams
Sally Robbins
Jean Smith
Michael Williams

Message from the Circle of Friends
President

As the first year of the Circle of Friends comes to a close and our second annual meeting is held, we celebrate the rise of the library to its full five-story height—and the widening of our circle. What a thrill to watch the library grow, and what an equally satisfying thrill to welcome many more Friends and library supporters to our ranks.

In this first year, we cleared a path for library support, erecting a framework for membership and activities that will serve the library and our organization into the future. We celebrated the progress of the building in November 2000 with a hardhat event organized by the Program Committee.

We thank all the board members for their continued support and assistance, especially Peter Palin of Northern Trust Bank, who generously offers his conference room for our board meetings while the library is under construction, and resigning board member Barbara Cooper, whose expertise in developing the Bylaws and Nominating Committees was invaluable. Special thanks to outgoing ex-officio board members Edye Groseclose and Jo Ann Medalie for their service and support, and welcome to their replacements, Marsha Burmeister and Eugenie Suter.

We are pleased to announce that Founding Friends will have the opportunity for permanent recognition on a plaque in the new Library, Research, and Information Technology Center. And, most significantly, on behalf of the Circle of Friends, I am proud to announce that we will make a major gift of art to the new library upon its opening.

Thanks to all Friends for your support and enthusiasm. Because of you, we will make a difference in the quality of life in Broward County.
Message from the Circle of Friends President

Gail Kaplan, President

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Sustaining Friends ($500)
Emily Berlin
Jan and Ronald Chernail
Marlyn Kemper Littman

Patron ($250)
Carla Alabut and George Cann
Jay Askovich
Diane and James Aucamp, Sr.
Sandra and Thomas Brunstetter
Mauree [sic] L. Burmeister
Nancy and Frank Cavoco
Karen and John Chaperon
Sheila and Jerome Chemak
Barbara and Henry Cooper
Eyse and Wayne F. Dumper
Shirley and Abraham Fischler
Connie and Theo Folt
Joyce Gardner
Karen and Craig Goodby
Elyse E. Groseclose
Maia and Arthur Jaffe
Martina and William Johansen
Billie Jo and Jordan Kaufman
Robert Kurlander

Family Friends ($100)
Sharon A. Barmwell
and Frederick Miller
Greg Blois
Sandra and Thomas Brunstetter
Mauree L. Burmeister
Nancy and Frank Cavoco
Karen and John Chaperon
Sheila and Jerome Chemak
Barbara and Henry Cooper
Eyse and Wayne F. Dumper
Shirley and Abraham Fischler
Connie and Theo Folt
Joyce Gardner
Karen and Craig Goodby
Elyse E. Groseclose
Maia and Arthur Jaffe
Martina and William Johansen
Billie Jo and Jordan Kaufman
Robert Kurlander

Individual Friends ($50)
Glenda and Florio Abbate
Wini and Joseph Amaturo
Elaine Azen
Sally Ann Carr
Carol Collins
Timothy W. Dixon
Patricia Du Mont
Jennifer and Russell Everatt
Robert W. Gaddis
Stuart D. Galup
Martiess Glaeser
Myra Gross
Susi Hayes
Lois Hebard
Lisa Hemphill

Circle of Friends Members
Rose Miniaci
Samuel Morrison
Tori and August Paoli
Dorman Parish/SunTrust Bank
Lorna Quinn
Mary Riedel/Sar-Sentinel
June and Donald Riggs
Sally and Leonard Robbins
Harold C. Sarchell/Albert & Birdie Einstein Fund
Kenneth Sellen/Blue Cross
Blue Shield of Florida
Judy and Barry Silverman
Ina and James Smith
Jacqueline and Chest of Field Smith
Millie and Robert Steele
Rita Talshik and William Phillip
Geraldine and Morton Terry
Larraine Thomas
Joe Trammel/Smallwood, Reynolds
Stewart: Stewart: PA
Diane and John Walsh
Mark Wright/Enterasys Networks

David C. Meyer
Lisa and Peter Palim
Leslie and Thomas Trower

Sally and Richard Handley
Mary and Steve Hawkins
Martha and Alan Levy
John A. Morgan, Jr.
Lloyd F. Rhodes
Mary and Frederick G. Ruffner, Jr.
Martha and Baron Skorish

Martin J. Kurtz
Sandra Lane
Ileana and Joel Lavender
Carol and Ronald Levant
Mary and David Loshun
Virginia K. McLain
Stephanie and Richard Moore
Sara J. Rashbi
Patricia and Hugh Root
Jean and Michael Smith
Jane and Peter Sperry-Duran
Diane E. Valovich
Ute and Ulrich van Holt
Tesse and David White
Sandra and Michael Wills
Janet and James Wolfe
Muriel and Marcus Zhar
Rose Mary Zerepis

Lealani Kicklighter
Rochelle Koenig
Christine and Arthur Lambert
Mary Lindell
Hamiett MacDougall
Tony Mattis
Lynn McCormick
Sherry Lynch McVey
Ann Mochman
Carol Oshoff
Peggy and Michael Richard
Florence Ross
Eugenie M. Suter
Laura and John Wensch
FISCAL YEAR 2000-2001

Income
Individual and Family Memberships $14,850.00
Corporate Memberships $2,500.00
Program Income $600.00
Honoria/Lemorials $75.00
Total $18,025.00*

Expenses
Marketing Retail Advertising $100.00
Printing $500.25
Promoting/Banquet Expenses $339.30
Total $939.55**

Net Income
Total $17,085.45

*All income from the Circle of Friends consists of restricted funds for the purpose of the Library, Research, and Information Technology Center.


Accomplishments

- The November 2, 2000, “Hard Hat” event, including a “virtual tour” of the building, increased member and community awareness of the status of library construction.
- NSU and the Circle of Friends generously supported Broward County Library’s annual “Night of Literary Feasts.”
- Three issues of Tidings, our eight-page newsletter, were published. With a circulation of 2,500, Tidings updated the community and Circle of Friends members on all aspects of the NSU Library, Research, and Information Technology Center.
- Membership doubled in size to 127. Highest concentrations of growth occurred in the Founding Friend ($950) and Family ($100) categories.
- Life Member ($5,000) and Corporate Member ($2,500) categories were added.
- Circle of Friends members were extended complimentary invitations to the NSU Forums luncheon on April 11, 2001, and a private reception with guest speaker, veteran journalist Bernard Kalb.
- The second annual meeting was held on May 16, 2001, at the Shepard Broad Law Center, and included:
  - presentation by NSU president Ray Ferrero, Jr.
  - computer researching and videoconferencing demonstrations
  - recognition of retiring board member Barbara Cooper, the chair of the first Bylaws and Nominating Committees
  - adoption of a new slate of officers, including new board members Joyce Gardner and Gary Press.
Technology Booth at Annual Meeting: Sneak Preview of the Library's Future

Guests at the Circle of Friends’ second annual meeting were fascinated by the technology booths displaying state-of-the-art information retrieval systems that are already available at NSU’s Einstein Library.

Using two laptop computers and big-screen projectors, Mou Chakraborty, reference/instructional technology librarian, and Wendy Zaman, east campus branch librarian, treated guests to a walkthrough of the library Web page and some full-text databases and newspapers. To demonstrate the research process, Chakraborty ran a search on the topic of robots in the health care field and discovered articles and graphics about robot nurses, to the amusement of the guests.

In another area, guests viewed a demonstration of how the sophisticated videoconferencing equipment that will be installed in the new library actually works in a real distance-education classroom.

One of the newest additions to the library’s vast array of databases is the Netlibrary, a collection of e-books that students can check out for two hours. When the allotted time is over, the book is automatically checked back in.

Guests were impressed to learn that NSU has various off-campus and offshore library sites and that librarians often travel to those sites to teach library instruction to students and faculty members.

“Librarians are teachers, first and foremost,” said library director Harriett MacDougall. “Teaching students and faculty members how to best use library sources is the most important part of our jobs.”

Circle of Friends members may enjoy many library services at Nova Southeastern University. To find out about your library membership privileges, please call (954) 262-4627.

Wendy Zaman (left), NSU east campus branch librarian, with Dean William Hardigan and his wife Janet, enjoys a demonstration of the Internet research process.

(L-R) Sharon Barnwell, Circle of Friends board secretary with board member Silvia Flores

Joyce Gardner, newly elected board member, with husband Neece Gardner
New Membership Categories. During its first year of operation, Circle of Friends board members developed two new membership categories: Life Membership of $5,000 and Corporate Membership of $2,500. For more information, contact Elaine Blattner at (954) 262-4627.

Renewal Fee Waived. Circle of Friends renewal membership fees are waived this year until the spring of 2002. Instead, members will have an opportunity at this time to upgrade their membership levels.

Library Tour Planned. Be on the lookout for a special Circle of Friends invitation this fall, when members will be invited to a privileged behind-the-scenes tour of the new library. You'll be introduced to all the services and key staff members, and you'll be surprised to learn what makes a great modern library hum.

NSU Luncheon Forum. In April, Circle of Friends members were invited to the NSU Luncheon Forums Series at the Boca Raton Marriott on a complimentary basis, with a private reception beforehand with the guest speaker, renowned journalist Bernard Kalb. He was called in just the day before to pinch-hit for the scheduled guest, ABC chief correspondent Chris Wallace, who had a last-minute change of plans. A veteran professional, Kalb presented an insightful and thought-provoking commentary on the current political scene in the nation's capital and thoroughly charmed the assembled guests.
Library Departments to Expand

The Reference and Access Services Departments will undergo a dramatic change when the new library opens. By September the staff will increase from 3.5 employees to 17.5 employees. Among the positions to be filled are Webmaster, reference/bibliographic instruction librarians, reference/subject specialist librarians, general reference librarians, and an administrative assistant. The Access Services Department (formerly known as Circulation) will grow from four full-time positions to 17.

Miriam (Mimi) R. Hershenson has been named head of public library services, and is responsible for the transition and interfaces between the public library components with the existing academic environment. Hershenson’s role includes hiring, training, and supervising staff for children, youth, and adult services and the daily operation of the public library portion of the new facility.

Hershenson served as regional branch supervisor for nine branch libraries in the Broward County Library system from 1993 to May 2001. Before that, she held various other Broward County Library positions for a decade, including branch librarian in Coral Springs and Deerfield Beach, branch liaison, and regional children’s coordinator.

She earned an M.A. in library science at Simmons College in Boston, and a B.A., cum laude, in political science, at Syracuse University in Syracuse, New York. Hershenson was enrolled in a doctoral program in information science at NSU, is a past president of the Broward County Library Association, and has received many honors from the Broward County Library.

Nora Quinlan has been named head of reference and access services. She has been associated with NSU since 1991, initially as a part-time reference librarian, and in 1998 as full-time head of distance library services in the Einstein Library. Born in New York City, Quinlan earned her undergraduate degree at Queens College, CUNY, majoring in history and education. Her first library job was as student assistant at the Paul Klapper Library at Queens College. She received her M.S. in library science from Columbia University, as well as an M.A. in art history there.

During that period, Quinlan worked at R.R. Bowker, the Metropolitan Museum of Art's Watson Library, and at TALAS, a conservation and bookbinding supply company in New York. She then went on to work as a librarian in special collections at the Kenneth Spencer Research Library at the University of Kansas, and the University of Colorado at Boulder, where she was the head of special collections for eight years before coming to South Florida. Before joining NSU, Quinlan worked as a cataloger in archives and special collections at the University of Miami and served as a consultant to Broward County Library, where she was instrumental in developing the Bienes Center for the Literary Arts.

Did you know?

Donald E. Riggs, Ed.D., vice president for information services and university librarian, and Harriett D. MacDougall, director of the Einstein Library, were featured speakers at the SOLINET annual meeting and conference in May 2001 in Atlanta. SOLINET (Southeastern Library Network, Inc.) is a not-for-profit cooperative providing resource sharing for the educational, cultural, and economic advancement of the southeastern United States. Riggs' topic was “New Models for Shared Facilities,” and MacDougall’s was “Models for Recruiting and Retaining Staff.”

Nora Quinlan, head of reference and access services, gave three presentations to NSU's Institute for Learning in Retirement this past year, and will do another in the fall. Earlier this year, she gave two talks, “On the History of the Book” and “On Book Collecting” (the latter with Barry Biberman, a local book collector and a founder of Broward County Library's Fontaneda Society). In April, Quinlan gave a PowerPoint presentation on "Book Illustration Methods."

Elaine F. Blattner, director of library development, steps down this summer after a successful term as 2000–2001 president of Broward Women's Alliance, an organization committed to the support and encouragement of women's professional development and community enhancement.
You're invited to join the NSU Library Circle of Friends, a group of individuals committed to advancing—and enjoying—the intellectual life of Broward County.

Why should you join the Circle of Friends?
You will be associated with individuals, corporations, and others who share a goal of furthering the intellectual and cultural goals of NSU and the community-at-large. The Circle of Friends is committed to

- promoting awareness of the Library, Research, and Information Technology Center
- funding special exhibits, programs, and collections
- supporting and cooperating with the library to develop services for the public and academic community
- providing opportunities for networking, communication, and intellectual development among Circle of Friends members

Benefits of membership
Every year, the Circle of Friends will sponsor diverse programs—lectures, exhibit openings, and symposia.

As a member, you'll receive a subscription to Tidings, the Friends' newsletter, offering an inside look at the library's programs, services, personnel, new acquisitions, and future plans. Members will also receive recognition in annual reports and invitations to Friends-only events.

Sustaining and Patron Friends will receive invitations to VIP Friends events. Founding Friends will also be invited to a reception with NSU president Ray Ferrero, Jr., and will receive permanent recognition in the Library, Research, and Information Technology Center.
Yes. I accept your invitation for membership in the Circle of Friends for Nova Southeastern University Library, Research, and Information Technology Center in the category checked below.

**Membership Levels**
- $5,000 – Life Member
- $2,500 – Corporate Member
- $950 – Founding Friend
- $500 – Sustaining
- $250 – Patron
- $100 – Family
- $50 – Individual/NSU Student

Name: ________________________________
Company: ____________________________
Address: ______________________________
City/State/ZIP: _________________________
Phone (work): _________________________
Phone (home): _________________________
Fax: _________________________________
Email: ________________________________
NSU Alumni School ____________________ Year __________

☐ My company sponsors a matching gift program. Enclosed is the form.

☐ I want to include the NSU Library, Research, and Information Technology Center in my will or trust. Please send additional information.

Payment type (Please check one.):
☐ Check – Make payable to Nova Southeastern University.
☐ Credit Card – Please fill in below.
☐ VISA ☐ MasterCard ☐ Discover ☐ American Express

Credit card number ____________________________
Expiration ______ / ______ / ______
Signature ______________________________________

Please send check and application form to:
Nova Southeastern University
Einstein Library/Department of Library Development
3301 College Avenue
Fort Lauderdale, Florida 33314-7796
Collaboration: NSU and Its Local Community

Unlike many universities, Nova Southeastern University has a strong, positive working relationship with its local community.

It is not uncommon to find an insular environment and barriers between the local community and some universities. Owing to NSU's history of commitment to its community and the leadership of President Ray Ferrero, Jr., in developing a more effective collaboration between the university and its community, the Broward County Board of County Commissioners voted unanimously in December 1999 to participate in the construction of the joint-use library.

The joint-use library presents a grand opportunity to develop a new paradigm of collaboration between an independent university and a public entity. Twenty-first century universities will undoubtedly have to work more constructively with their local communities. A joint-use library offers an opportunity to achieve collectively what the two entities could not realize from independent action.

The new joint-use library (to be occupied in October 2001) will offer NSU students, faculty, and staff members and Broward County residents traditional and state-of-the-art library services and modern technology. Professionally trained staff members will be available to help all patrons regarding how to access and use global databases effectively. Additionally, a 500-seat auditorium will enable all constituents to attend concerts and performances on campus.

NSU's academic programs will be significantly enhanced by the new library. The new facility will improve the quality of life in Broward County. The new facility will open doors for more collaboration between NSU and the Broward County community. Economies of scale, improved effectiveness and efficiency, greater access to technology-driven informational resources, and overall better library and information services will result from this collaborative effort.

Donald E. Riggs
Vice President for Information Services and University Librarian

Einstein Library Hours
3301 College Avenue
Fort Lauderdale, Florida 33314-7796
Tel: (954) 262-4627
Fax: (954) 262-4006
Web site: www.nova.edu/library
Mon–Thurs: 8:30 a.m.–11:00 p.m.
Friday: 8:30 a.m.–9:00 p.m.
Saturday: 8:30 a.m.–7:00 p.m.
Sunday: 12:00 p.m.–9:00 p.m.

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Address Correction Requested