

1993

# Dispute Resolution Program Overview

Nova Southeastern University

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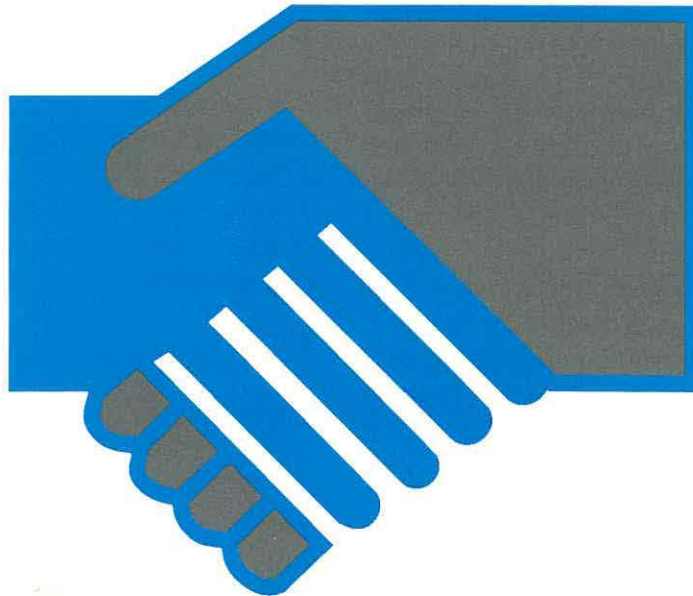
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DEPARTMENT  
OF  
DISPUTE RESOLUTION

THE MEDIATION INSTITUTE

*Providing an academic approach  
to the art of conflict resolution*



Training Calendar  
Winter/Spring 1993

 **NOVA UNIVERSITY**

School of Social & Systemic Studies  
3301 College Avenue • Fort Lauderdale, Florida 33314  
800-541-6682, Ext. 5736

# INTRODUCING *..The Department of Dispute Resolution*

The Nova University Department of Dispute Resolution is committed to the study, research, and practice of conflict resolution as a process for achieving improved relations among individuals and institutions. The Department recognizes the unparalleled opportunities offered by using alternative dispute resolution (ADR) for societal change at all levels. The goal of the Department, therefore, is to promote alternative methods for the resolution of conflicts, so that parties may achieve a mutuality of agreement based upon equity, rationality, and non-violence. In meeting this goal, the Department has achieved the academic lead in Florida as the first educational center to establish a full range of ADR programs encompassing five distinct areas:

## ◆ ACADEMIC INSTRUCTION

The Department of Dispute Resolution provides dynamic and effective pedagogical approaches to ADR. The academic climate is interdisciplinary in its approach to content, and innovative teaching methods are integrated into the curriculum. The Department utilizes the expertise of University faculty members, as well as practicing professionals knowledgeable in conflict resolution skills and techniques.

The philosophical posture of the Department is one which explores and promotes interdisciplinary scholarship and curriculum. As a program within the School of Social and Systemic Studies, the Department is strategically positioned to interface with and draw from other academic disciplines at the University, including Family Therapy, Law, Business, Education, and Psychology. The Department offers both a Master's degree program, and a Graduate Certificate program in Dispute Resolution.

## ◆ TRAINING

Through the Mediation Institute, a division of the Department of Dispute Resolution, the University provides Supreme Court-approved training for those professionals who qualify for Family Law and Circuit Civil Mediation certifications. A full range of continuing education offerings are also made available to mediators and other interested individuals.

The Institute functions as an educational, coalescing force by bringing these programs to individuals throughout the

nation, utilizing the University's highly successful cluster training concept. Furthermore, the Department provides assistance and direction nationally to individuals in academia, government, and business.

## ◆ MEDIATION APPLICATIONS

The Department is developing a mediation practice setting for the advancement of mediation methodology and applied research. This practice setting will provide students the opportunity to observe and participate in a variety of mediation applications, including legal, corporate, familial, and governmental. Additionally, the practice setting will provide a practicum site for academic students and mediators-in-training who must complete the Supreme Court requisite for observation and mediation experience.

## ◆ RESEARCH

The Department of Dispute Resolution serves as an academic center for applied research, focusing on the advancement of the theory and practice of conflict resolution methodologies. The Department has specific interest in the design, implementation, and analysis of problem-solving processes.

## ◆ CONSULTATION

The Department's faculty and staff serve in an advisory capacity to business, government, and the court system to develop statutory language, rules of civil procedure, teaching models, and ADR service systems for the advancement and application of mediation and other alternative resolution methodologies. The Department uses those opportunities not only to teach interested parties theory and practical skills, but also to ensure the use and growth of quality alternative dispute resolution instruction and services throughout these areas.

The field of conflict resolution is a "nova" in the realm of interpersonal relationships. The future offers a brilliant promise for the immersion of ADR philosophy into an infinite number of human settings. The aim of the Department is to expand the theoretical boundaries and practical uses of ADR, thereby offering the community a forum for settling disputes where the individual's interest and integrity are of primary concern.

## INTRODUCING ...

### *The Graduate Academic Programs of the Department of Dispute Resolution*

Nova University has developed a strong national reputation for offering innovative academic programs to meet the needs of professionals in emerging fields of study. The Department of Dispute Resolution has designed a graduate degree program which offers an eclectic approach to the study of resolving conflicts. The Department is housed within the University's School of Social and Systemic Studies, and presents course offerings for individuals interested in obtaining the advanced skills and techniques necessary for the practice of dispute resolution within a myriad of professional environments.

The course offerings are designed to assure that the student will learn not only the theoretical basis for the practice of ADR, but also will learn the practical, specific tools of the trade through a series of experiential opportunities. The Department offers both a Graduate Certificate in Dispute Resolution and a Master's of Science Degree in Dispute Resolution. These options are offered so that students may choose the program that best fits their educational and professional needs. Both programs allow students the opportunity to merge the study of ADR with applications to a variety of relevant professional fields, including education, business, family therapy, law, and psychology.

In presenting this course work, the Department of Dispute Resolution provides dynamic and effective pedagogical approaches to ADR. The academic climate is interdisciplinary in its

orientation to content, and innovative in the teaching methods integrated into the curriculum. The Department utilizes the expertise of University faculty members, as well as practicing professionals knowledgeable in conflict resolution skills and techniques.

The Department of Dispute Resolution's **Graduate Certificate Program in Dispute Resolution** is a series of nine courses which offers students the fundamentals of conflict resolution and hands-on experience through clinical training. It is intended to meet the needs of those individuals who seek introductory graduate training in Alternative Dispute Resolution (ADR). It may also be appropriate for professionals who have already earned a graduate degree in their professional field, but who would benefit from an academic study of the application of ADR to their profession.

**The Master's of Science in Dispute Resolution** is an extension of the Graduate Certificate designed for the serious graduate student seeking an intensive study of the field of conflict resolution. The degree program focuses on pragmatic approaches to solving problems inherent in human relationships. Students are exposed to a wide array of techniques and strategies for helping others to achieve nonviolent, non-litigious solutions for conflicts which arise in many personal and professional environments. The course of study includes a strong emphasis on clinical practice, with supervised practicum experiences in various professional settings.

Nova University is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools to award bachelor's, master's, educational specialist, and doctoral degrees. Nova University admits students of any race, color, sex, age, nondisqualifying handicap, religion or creed, or national or ethnic origin.

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# THE GRADUATE CERTIFICATE IN DISPUTE RESOLUTION

The Graduate Certificate in Dispute Resolution consists of a nine course sequence (27 credits) which includes ADR theory, practice, and research. Students who decide to continue their studies in ADR may apply these credit hours toward the M.S. in Dispute Resolution.

The ADR courses required for the Graduate Certificate in Dispute Resolution include:

## **ADRM 5000 Introduction to Alternative Dispute Resolution Methods**

A survey of the history of and philosophical basis for dispute resolution. Students will also gain a basic understanding of ADR specific skills and techniques applicable to problem solving in work, community, and personal environments. Prerequisites: None.

## **ADRM 5010 Legal Concepts for Non-Attorneys**

An introduction to law and legal processes, as they relate to ADR, through the examination of legal philosophies, practices, language, and systems. Prerequisites: None.

## **ADRM 5020 Communication and Diversity**

A study of language and discourse systems, theories, and practices in conflict resolution, and how this communication is shaped by contexts of race, class, gender, and culture. Prerequisites: None. Offered in Fall.

## **ADRM 5040 Communication Dynamics in Dispute Resolution: Understanding the Human Factor**

An in-depth study of communication skills and techniques used in dispute resolution sessions. Students will be introduced to a variety of counseling and interviewing models. Attention will be focused concurrently on guiding students to understanding the range of human emotions encountered in these sessions, and the effect of these emotions on reaching accord. Prerequisite: None.

## **ADRM 5100 Family Mediation**

Exploration of family mediation and how it offers a family the opportunity to resolve divorce-related issues including custody, alimony, property settlement, visitation, and post-divorce modifications outside of the added stress of the courtroom setting. Prerequisites: ADRM 5000 and ADRM 5010.

## **ADRM 5110 Circuit/Civil Mediation**

Examination of circuit civil mediation approaches used to settle non-domestic cases involving such issues as personal injury, medical malpractice, contracts, construction, real estate, and product liability. Prerequisites: ADRM 5000 and ADRM 5010.

## **ADRM 5120 Advanced Topics in ADR I**

Application of dispute resolution methods in specific professional contexts such as education, business, and law. Prerequisites: ADRM 5000.

## **ADRM 5130 ADR Practicum I**

Introductory supervised clinical work in alternative dispute resolution. Prerequisite: ADRM 5000. Corequisite: ADRM 5100/5110.

## **ADRM 5200 ADR Research I**

An examination of different qualitative and quantitative methods appropriate for the formal study of the processes and outcomes of alternative dispute resolution approaches. Prerequisite: ADRM 5000.

## **ADRM 5210 Ethical and Professional Issues in ADR**

Explanation of certifications and organizations and the ethical codes they promote; review of alternative dispute resolution professionals' legal and moral responsibilities and liabilities; overview of professional opportunities in public service and private practice. Prerequisites: ADRM 5010 and 5100/5110.

Full-time students, who take three courses each semester, may finish the Certificate Program in one year. Part-time students, who take two courses each semester, may finish the Certificate Program in two years.

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# MASTER'S DEGREE IN DISPUTE RESOLUTION

The M.S. degree program consists of a fifteen course (45 credits) sequence which includes alternative dispute resolution theory, practice, and research. The ADR courses include the nine courses required for the Graduate Certificate in Dispute Resolution (outlined on the previous page) plus six additional courses:

## **ADRM 6000 Consultation**

An examination of consultation, as used by ADR professionals, through the exploration of various consultation models such as process, third-party, expert, and systemic approaches. Students will also be oriented to the ways in which consultants establish, market, and expand their professional practices. Prerequisites: ADRM 5100/5110.

## **ADRM 6100 Negotiation and Conciliation**

A study of negotiation and conciliation through the examination of the critical skills needed to be an effective "competitive" and "collaborative" or "win-win" negotiator, as well as the skills of a competent facilitator and moderator. Prerequisites: ADRM 5000.

## **ADRM 6110 Arbitration and Ombudsmanship**

A comparison of mediation with other ADR approaches, including an analysis of the elements and dynamics of the mediation process; an exploration of binding and non-binding arbitration; a study of the investigative and fact-finding styles of ombudsmen. Prerequisites: ADRM 5000.

## **ADRM 6120 Advanced Topics in ADR II**

Advance application of dispute resolution methods in specific professional contexts such as education, business, and law. Prerequisites: ADRM 5120.

## **ADRM 6130 ADR Practicum II**

Advanced supervised clinical work in alternative dispute resolution. Prerequisites: ADRM 5130.

## **ADRM 6140 Collaborative Problem solving**

A study of the theories and methodologies relevant to resolving shared problems. Students will examine the application of these skills to governmental, organizational, and personal relationships. Prerequisite: ADRM 6100 or ADRM 6110

## **ADRM 6200 ADR Research II**

An applied and directed research experience in which participants produce a project relevant to their study of alternative dispute resolution. Prerequisites: ADRM 5200.

Full-time students, who take three courses each semester, may complete the requirements for the M.S. in Dispute Resolution degree in two years. Part-time students, who take two courses each semester, may complete the degree requirements in three years.

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# ACADEMIC CALENDAR

## Winter Semester, 1993

Friday, December 4	Registration for Fall Term begins
Tuesday, January 5	Classes Begin
Tuesday, January 12	Last day to drop Fall class with 100% refund
Tuesday, January 19	Last day to drop Fall class with 75% refund
Tuesday, January 26	Last day to drop Fall class with 50% refund
Tuesday, February 2	Last day to drop Fall class with 0% refund. Hereafter, student shall receive a grade.
Tuesday, March 22 - Saturday, March 27	Reading Week - No Classes
Friday, April 2	Registration for Summer Term
Saturday, April 24	Classes end

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Admissions requirements and application information may be obtained by mail or by phone to:

**Nova University Department of Dispute Resolution**  
**Attn: Gale Bouchillon, Associate Director**  
**3301 College Avenue**  
**Ft. Lauderdale, FL 33314**  
**(800)541-6682, ext. 5736 or (305)424-5736**

Please send me further information about the Graduate Academic Programs of the Department of Dispute Resolution.  
(Please Print)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (home) \_\_\_\_\_ (work) \_\_\_\_\_

I am interested in the  M.S. in Dispute Resolution  
 Graduate Certificate Program in Dispute Resolution

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## INTRODUCING ..*The Mediation Institute Faculty*



### **Marti I. Bonneau**

Marti I. Bonneau is the Director of the Mediation Institute and Assistant Professor of Dispute Resolution at Nova University. She brings into the academic arena a twenty year career as a clinical practitioner and administrator. Professor Bonneau has extensive experience involving the emotional needs of children and their families, and special expertise in issues relating to child custody.

Professor Bonneau is a Supreme Court certified mediator and approved trainer for Family Law, County, and Circuit Civil Mediation. She has vast experience teaching the theory and practice of conflict resolution to judges, attorneys, accountants, and clinicians throughout Florida. As the first Director of the Family Mediation Unit for the Fourth Judicial Circuit, she provided mediation services for several thousand litigating parents. Professor Bonneau is a consultant to mediation programs nationally and internationally.

**Melvin A. Rubin, Esq.**, maintains both private law and mediation practices. He is certified in Family Law and Circuit Civil mediation, and has trained over 1000 mediators. Mr. Rubin is a member of the Florida Supreme Court Mediation and Arbitration Committee, Rules Subcommittee, and has written and lectured extensively. Mr. Rubin is a Primary Trainer for Circuit Civil Mediation.

**Nancy S. Palmer, Esq.**, is a certified Family Law Mediator, and is approved by the Supreme Court to provide training in Family, County, and Circuit Civil Mediation. She is Florida Bar Board Certified in Marital and Family Law, and maintains a private mediation practice. Additionally, Ms. Palmer is the Chair-elect of the Family Law Section of the Florida Bar.

**Bruce A. Blitman, Esq.**, is certified in both Family and Circuit Civil Mediation. He maintains both a general civil law practice and a mediation practice. Mr. Blitman lectures on circuit civil mediation issues.

**Douglas G. Buck, DPA**, is an Assistant Professor of Dispute Resolution and Director of Human Resources at Nova University. He is certified as both a Divorce Mediator and Senior Arbitrator. Additionally, Dr. Buck has served as a Fact Finder, a Neutral, and a Conciliator. Dr. Buck teaches in the academic programs, and lectures for the seminar series.

**Thomas G. Caprio, M. Div.**, is a certified Family Law Mediator and a Family Mediation Specialist for Palm Beach County, Florida. Mr. Caprio is an approved training assistant for Family Mediation.

**Ronald J. Chenail, Jr., Ph.D.**, the Dean of the School of Social & Systemic Studies at Nova University, is an internationally recognized expert in Family Therapy and Qualitative Research. Dr. Chenail teaches in the academic programs and lectures on communication skills.

**William Dorfman, Ph.D.**, is an Associate Professor of Psychology at Nova University. Additionally, Dr. Dorfman is the Director of Community Relations for the School of Psychology at Nova and maintains a private practice. Dr. Dorfman lectures on mental health issues.

**Michael F. Flynn, Esq.**, is a Professor of Law at Nova University School of Law. Professor Flynn has special expertise in the area of negotiations, and lectures on various legal issues.

**Gema Hernandez, DPA**, is an Associate Professor of Ethno-Gerontology in the School of Business at Nova University. Dr. Hernandez has extensive experience in the area of cross-cultural issues, and lectures on communication skills.

**Martin I. Lipnack, Esq.**, is certified as a mediator for Circuit Civil, Insurance, and Condominium Mediation, and has been a practicing attorney for over thirty years. Mr. Lipnack is an approved mediation trainer and lectures on the mediation of insurance issues.

**Mitchell B. Luber, Esq.**, limits his legal practice to matrimonial, family, and custody cases, and is an expert witness on matrimonial law and practice. Mr. Luber lectures on family law issues.

The Department of Dispute Resolution also invites local authorities in the fields of mediation, law, psychology, economics, communications, and insurance to participate in the training programs and academic courses offered.



# INTRODUCING ...*The Family Mediation Certification Training Program*

Family mediation is an innovative approach to alternative dispute resolution for conflicts touching the very heart of our society ... the family. Mediation offers a family the opportunity to resolve divorce-related issues, including custody, alimony, property settlement, visitation, and post-divorce modifications outside of the added stress of the courtroom setting. In mediation, individuals are a true part of the decision making process. Mediated decisions are negotiated, not imposed.

The Family Mediation Training Program provides the participant with a dynamic interplay of lecture, small group discussion, and experiential role plays. The forty (40) hour, five day program is designed to train members of the legal, clinical, and accounting communities to mediate family law disputes. The program content includes:

- ◆ The role of the mediator/mediation ethics
- ◆ Successful mediation techniques and strategies
- ◆ Psychological issues of family mediation
- ◆ The stages of the mediation process
- ◆ Florida family law
- ◆ The economics of divorce

## Professional Prerequisites for Family Law Mediation Certification

- ◆ You must possess a master's or doctoral degree in a behavioral/social science, or be a CPA, attorney, or retired judge.
- ◆ You must have a minimum of four (4) years experience in your professional field.

NOTE: The Florida Supreme Court requires that individuals seeking certification as a Family Mediator successfully complete a forty hour, approved certification course. In addition, individuals must complete a mentorship component, comprised of two mediation observations and two mediations under the supervision of a certified family mediator.

## Schedule of Family Mediation Training Courses

- ◆ **January 27-31, 1993**  
Guest Quarters Hotel, Ft. Lauderdale, FL  
Hotel costs: \$139.00 per night, single or double. For hotel reservations, call 305-565-3800
- ◆ **March 24-28, 1993**  
Don Shula's Hotel & Golf Club, Miami Lakes, FL  
Hotel costs: \$99.00 per night, single or double. For hotel reservations, call 305-821-1150
- ◆ **May 19-23, 1993**  
The Chesterfield Hotel, Palm Beach, FL  
Hotel costs: \$67.00 per night, single or double. For hotel reservations, call 407-659-5800

Enrollment is limited to forty (40) individuals per course. Each course is held Wednesday through Sunday, 8:00 a.m. to 5:30 p.m. (Sunday until 3:00 p.m.) Complimentary beverages will be served both morning and afternoon. Lunch is on your own, with restaurant facilities available in the hotels and nearby. When calling to make hotel reservations, be sure to identify yourself as a Nova University training participant.

## Continuing Education

The Family Mediation Certification Training has been approved for the following CE credits:

- ◆ **Psychologists**  
Provider # P-211-94, approved by the Board of Psychological Examiners to offer 40 CE credits.
- ◆ **Clinical Social Workers, Marriage & Family Therapists, and Mental Health Counselors**  
Provider # CM 247-93, approved by the Division of Medical Quality Assurance to offer 40 CE credits.
- ◆ **Certified Public Accountants**  
Approved by the Board of Accountancy for 40 Technical CPE credits.
- ◆ **Judges**  
Approved by the State Courts Administrator for 40 CJE credits.
- ◆ **Attorneys**  
Approved by the FL Bar for 30 General & 2 Ethics CLE credits.

NOTE: The Family Mediation Certification Training Program may also be taken for graduate academic credit. (Course # ADRM 5100). Three credit hours will be awarded upon successful completion of the forty hour course and a mentorship component.

# INTRODUCING ... *The Circuit Civil Mediation Certification Training Program*

Circuit civil mediation is a creative approach to the settlement of non-domestic cases, involving issues such as personal injury, malpractice, contracts, construction, real estate, and product liability. Circuit civil cases frequently involve multiple parties, and may involve cases with financial issues which range from \$5,000.00 to millions of dollars.

The Circuit Civil Mediation Training Program offers the participants a dynamic experiential program. The forty (40) hour, five day program is designed to train members of the legal community in the effective mediation skills and strategies needed to address multiple party, circuit civil issues. The program content includes:

- ◆ The role of the mediator/mediation ethics
- ◆ Interpersonal dynamics of mediation
- ◆ Role of litigants' lawyers in mediation and attorney/client relationship
- ◆ Crafting and drafting agreements
- ◆ Trial court rules and procedures
- ◆ Successful mediation techniques and strategies

NOTE: The Mediation Institute has been approved by the Florida Department of Insurance, which allows individuals successfully completing the Circuit Civil Mediation Training Program to also apply for Insurance Mediation Certification.

## Professional Prerequisites for Circuit Civil Mediation Certification

- ◆ You must be a member of the Florida Bar with at least five years of Florida practice, or be a retired judge from any United States jurisdiction.

## Schedule of Circuit Civil Mediation Training Courses

- ◆ **February 17-21, 1993**  
Pier 66 Hotel & Marina, Ft. Lauderdale, FL  
Hotel costs: \$160.00 per night, single or double. For hotel reservations, call 305-525-6666
- ◆ **June 2-6, 1993**  
Don Shula's Hotel & Golf Club, Miami, FL  
Hotel costs: \$79.00 per night, single or double. For hotel reservations, call 305-821-1150

Enrollment is limited to forty (40) individuals per course. Each course is held Wednesday through Sunday, 8:00 a.m. to 5:30 p.m. (Sunday until 3:00 p.m.) Complimentary beverages will be served both morning and afternoon. Lunch is on your own, with restaurant facilities available in the hotels and nearby.

## Continuing Education

The Circuit Civil Mediation Certification Training has been approved for the following CE credits:

- ◆ **Judges**  
Approved by the State Courts Administrator for 40 CJE credits.
- ◆ **Attorneys**  
Approved by the FL Bar for 30 General and 2 Ethics CLE credits.

NOTE: The Florida Supreme Court requires that individuals seeking certification as a Circuit Civil Mediator successfully complete a forty hour, approved certification course. In addition, individuals must complete a mentorship component, comprised of two mediation observations and two mediations under the supervision of a certified circuit civil mediator.

NOTE: The Circuit Civil Mediation Certification Training Program may also be taken for graduate academic credit. (Course # ADRM 5110). Three credit hours will be awarded upon successful completion of the forty hour course and a mentorship component.

## INTRODUCING ... *Continuing Education Programs in Mediation*

Teachers...Attorneys...CPA's...Administrators...Managers...Sales Representatives  
CEO's...Mental Health Clinicians...Clergy...Real Estate Professionals

Learn to *successfully* manage personal & work-related conflict.

### MEDIATION SEMINAR SERIES

#### Making Mediation Work For You

This seminar series offers individuals a basic understanding of mediation, while providing specific skills and techniques applicable to many facets of daily living. The seminars are designed for persons who are interested in using mediation skills in their work, community, and personal environments but who, because of educational or professional requirements, would not otherwise qualify for mediation certification.

Four separate seminars will be presented, and they may be taken individually or as a certificate series. Individuals who attend all four sessions will receive a Mediation Institute Certificate of Completion.

#### Seminar Schedule

- ◆ ***The Art of Mediation***  
Tuesday, February 24
- ◆ ***Mediation in Personal Relationships***  
Tuesday, March 24
- ◆ ***Mediation in the Community***  
Tuesday, April 28
- ◆ ***Mediation in the Marketplace***  
Tuesday, May 26

Each of the seminars will be held from 6:30 p.m. to 9:30 p.m. on the campus of Nova University in Ft. Lauderdale.

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#### DID YOU KNOW? . . .

The Department of Dispute Resolution, in addition to offering academic, continuing education, and certification programs and training also provides the following services:

##### ◆ **Consultation**

The Department of Dispute Resolution can provide technical assistance in dispute resolution to individuals and groups. Individual mediators are available for both family and circuit civil mediations, as well as for neighborhood disputes, condo conflicts, and to meet other interpersonal needs. Additionally, the Department can arrange dispute resolution services as well as personalized training programs for governmental agencies, businesses, and organizations.

##### ◆ **Public Education**

The Department of Dispute Resolution will provide speakers to address community and non-profit organizations on a wide variety of topics associated with conflict resolution.

##### ◆ **Nova University Student SPIDR Chapter**

The students of the graduate programs of the Department of Dispute Resolution are in the process of establishing the very first student chapter of SPIDR (Society of Professionals in Dispute Resolution) in our country.

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# REGISTRATION FORM

## Registration Instructions For Certification Training & Continuing Education

To register, please complete the form below, and mail or FAX it to the Department of Dispute Resolution. Registration is limited, so please register early. No on-site registrations will be accepted. Each registration must be accompanied by full payment either by check/money order, payable to Nova University, or by credit card. We accept American Express, VISA, MasterCard and Discover.

### Cancellation Policy

For Certification Training reservations cancelled IN WRITING and received by the Department no later than one week prior to the beginning of class, registration fees will be refunded, less a \$150.00 processing fee. No refunds for cancellations will be made after these dates, but you may register for any future training class, within one year's time, at no additional cost. No refunds are available for Continuing Education Programs.

## PLEASE TYPE OR PRINT THE FOLLOWING INFORMATION:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone ( ) \_\_\_\_\_ ( ) \_\_\_\_\_ ( ) \_\_\_\_\_  
Business Home Fax

Social Security Number \_\_\_\_\_

Occupation \_\_\_\_\_

### TRAINING LOCATIONS: *Please check the appropriate box, if applicable.*

**Family Mediation:** ( ) Ft. Lauderdale, January 27-31  
**Training** ( ) Miami, March 24-28  
( ) Palm Beach, May 19-23

**Circuit Civil:** ( ) Ft. Lauderdale, February 17-21  
**Training** ( ) Miami, June 2-6

### TRAINING FEES: *Please check the appropriate box.*

( ) Family Mediation Training	\$750.00	( ) The Art of Mediation	\$035.00
( ) Family Mediation Training (academic credit) (3 credits @ \$292/credit = \$876 Tuition + \$30 Application Fee + \$25 Registration Fee = \$931.00)	\$931.00	( ) Mediation/Pers. Relat.	\$035.00
( ) Circuit Civil Training	\$750.00	( ) Mediation/Community	\$035.00
( ) Circuit Civil Training (academic credit) (3 credits @ \$292/credit = \$876 Tuition + \$30 Application Fee + \$25 Registration Fee = \$931.00)	\$931.00	( ) Mediation/Marketplace	\$035.00
		( ) Four-part seminar series	\$125.00

Total Amount: \$ \_\_\_\_\_

Form of Payment: ( ) Check/Money Order (Payable to Nova University) ( ) American Express  
( ) VISA ( ) Discover ( ) MasterCard

Credit Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

Credit Card Signature \_\_\_\_\_

### Mail your registration and full payment to:

**Nova University**  
**The Department of Dispute Resolution**  
**Attn: Gale Bouchillon**  
**3301 College Avenue**  
**Fort Lauderdale, Florida 33314**

**(800) 541-6682, Ext. 5736**  
**(305) 424-5736**  
Credit card registrations may  
be made by FAX:  
**(305) 424-5711**

**THE NOVA UNIVERSITY**  
**DEPARTMENT OF DISPUTE RESOLUTION**  
Winter / Spring 1993 Training Schedule

**Family Mediation Training:**

January 27-31	Ft. Lauderdale
March 24-28	Miami
May 19-23	Palm Beach

**Circuit Civil Training:**

February 17-21	Ft. Lauderdale
June 2-6	Miami

**Mediation Seminar Series:**

The Art of Mediation  
Mediation in Personal Relationships  
Mediation in the Community  
Mediation in the Marketplace

**Nova University Campus**

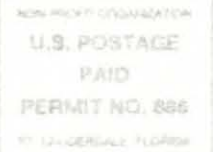
February 24  
March 24  
April 28  
May 26

**Graduate Certificate in Dispute Resolution**  
**Master's Degree in Dispute Resolution**

TO LEARN ABOUT THESE PROGRAMS, PLEASE CALL:  
1-800-541-NOVA, Extension 5736 or 305-424-5736



THE DEPARTMENT OF DISPUTE RESOLUTION  
3301 College Avenue • Fort Lauderdale, Florida 33314



**➔ Dated Mail ~ Please Expedite**